



NPI Collection Information

All Payers need your facility level NPI information as well as the NPIs for your physicians. As you are collecting this information, please take the time to share it with each of the Payers. Below is a listing of how each payer is able to accept NPI. If you plan to submit a file via email, it is recommended that you send the file either encrypted or password protected, please work with the individual payers to ensure their receipt of the data.

All Payers have agreed to accept, at a minimum, the following data elements for each provider/physician: Provider Name, Full Address (street, city, state, zip code), Legacy Provider ID, Tax ID, and NPI. NOTE: MassHealth also requires you submit the Medicare Number and Taxonomy Code(s).

BCBS of MA

- ◆ IVR Self-Service 1-888-781-1309
- ◆ Website: www.bluecrossma.com/npicollection
- ◆ Spreadsheets will be accepted for high volume providers. Please secure them and send to npi.questions@bcbsma.com.

BMC Health Net Plan

- ◆ Website: http://www.bmchp.org/pages/providers/provider_hipaa_npi_information.aspx (If a login is needed, contact your provider representative or email NPI@bmchp.org.)
- ◆ Email: NPI@bmchp.org (Non-participating providers or those unable to log in to the website)

Harvard Pilgrim Health Care

- ◆ Website: http://www.harvardpilgrim.org/portal/page?_pageid=253.232935&_dad=portal&_schema=PORTAL (NPI Submission Center on the website)
- ◆ Mail: Attn: Provider Processing Center, 2nd Floor, 1600 Crown Colony Drive, Quincy, MA 02169
- ◆ Email: ppc@harvardpilgrim.org
- ◆ Fax: 617-509-0205 attn: HPHC Provider Processing Center

Health New England

- ◆ Email: PErollment@hne.org
- ◆ Fax: 413-233-2665
- ◆ Mail: Provider Enrollment, HNE, One Monarch Place, Springfield, MA 01144-1500

MassHealth

- ◆ Email: npi@masshealth.net
- ◆ Fax: 617-988-8974
- ◆ Mail: MassHealth, PO Box 9118, Hingham, MA 02043
- ◆ Questions: call 800-841-2900



Neighborhood Health Plan

- ◆ Website: <http://www.nhp.org/apps/pub/providers.nhp?file=providers/policies/npi.xml>

Network Health

- ◆ Email: NPI@network-health.org

Tufts Health Plan

- ◆ Facilities and Complex Provider Organizations:
 - ◆ A report has been previously sent to your organization, complete the report and return as soon as possible. Completed reports can be faxed to 1-617-673-0304. If you have questions, please contact Amanda Antonelli (Amanda_antonelli@tufts-health.com) or Adam Sigelman (1-888-880-8699, ext 3833 or Adam_Sigelman@tufts-health.com) .
- ◆ Individual and Ancillary Providers:
 - ◆ Web Self Service Tool - If you already utilize the THP Website and have a password, enter your NPI through the Provider Web Site
 - ◆ IVR Self Service Tool – Call Provider Services (888-884-2404) and report NPI through an option on our IVR system
 - ◆ IPA Reporting – Some IPAs are collecting NPIs on behalf of their Physicians